

I. COOKIE POLICY

1. Cookies are small text files that are downloaded to your computer or mobile device when you access websites.

2. Cookies are being First-party cookies and Third-party cookies. First-party cookies are determined by the website you are visiting. Third-party cookies are used by domains other than the website you are visiting

3. Cookies are being used on our Website in order to improve the presentation of relevant websites and the user experience, and also to measure the exposure of ads and online media.

4. Our website may use the following types of cookies:

(1) Mandatory cookies:

These cookies are strictly necessary for the website to perform its functions. We use these cookies, for example, in the following cases:

- * to establish the authenticity and identity of our users when they use our Site so that we can provide our services;

- * so that we can perform our duties and maintain the security of our services.

(2) Performance and functionality cookies:

These cookies are not strictly necessary, but allow us to customize your online experience with our websites. We use these cookies for example:

- * to remember your preferences so that you do not have to enter information that you have already provided every time / for example, when entering your data for access to our services /;

(3) Advertising cookies.

We use these cookies, such as:

- * to obtain information about how you use our websites, such as pages you visit or how you respond to advertisements, to provide you with advertisements that are tailored to you;

- * to determine which are the most popular parts of our Sites;

- * to monitor the use of our services and our Sites (frequency and time);

- * to monitor the success of a product;

- * to determine how often you and other users visit our Sites;

Often these cookies are intended to provide ads that are tailored to you - both on our sites and outside them. This type of advertising is known as "interest-based advertising". Many of these types of cookies belong to our service provider.

(4) Session cookies:

We may also use session cookies, for example:

- * to allow you to move between the individual pages of our Site without the need to log in again. This practice is known as single sign-on;

- * to recognize you when you return to our Site to use our services;

- * to take the answers to the tests to show your result;

- * to keep the answers to a completed questionnaire form (and not to have to fill in the questionnaire form many times).

5. We use cookie information to make our websites more enjoyable and easy for users to use and to provide you with a personalized experience on our site. We also use certain third-party cookies as part of our services. These cookies are managed by the respective sites and are not controlled by us.

6. At any time you can choose whether to accept cookies or not. If you want to know when your computer receives a cookie, you can set your browser to notify you. This allows you to accept or decline a cookie. Your computer can be set to reject all cookies. If you want to know how to do this, visit aboutcookies.org. Please note that changes to your browser that disable the cookie feature will prevent parts of our Sites from functioning properly, including the login and playback features. You can change your browser's privacy settings to block all cookies; however, this can seriously affect the functionality of the website and its use by you, as many websites may not function properly. Your browser may allow you to delete all cookies when you close it. However, this option also deletes persistent cookies, which can store your preferences and personalized settings on the websites you visit regularly. It is possible to keep the cookies you want, as your browser may allow you to specify which sites you always allow or which sites you do not allow the use of cookies.

7. Detailed information on how organizations use cookies can be found at: www.allaboutcookies.org

II. PRIVACY POLICY

1. Personal data is information that directly or indirectly identifies you as an individual, and indirectly means when it is combined with other information such as your name, postal address, e-mail address, telephone number, etc.

2. We will use your personal data only for the purposes of the contract for the provision of goods and services to which you are a party when sending an inquiry or order from our site, as and for our newsletter marketing. We do not collect or process more or other types of personal data than we need to accomplish this purpose. We will only use personal data as set out in this policy, unless you have given us your explicit consent to another use of your personal data, such as through an explicit statement of consent to send marketing messages.

3. We may process the following categories of your personal data: names, e-mail, telephone.

4. We may be required to process and store personal data on legal grounds and to achieve regulatory compliance, such as to prevent, establish or investigate a crime, prevent loss, fraud or other types of financial misuse.

5. We will disclose your personal data only for the purposes and only to those third parties listed below - unless we have obtained from you additional consent for the transfer of personal data to other categories of third parties given elsewhere, such as by declaration of consent for a specific purpose. We will take appropriate measures to ensure that your personal data is processed, protected and transferred in accordance with applicable law.

(1) External service providers:

When necessary, we engage other companies and individuals to perform certain tasks on our behalf, complementing our services. We will share or give access to such information to external service providers only to the extent necessary for the respective purposes. This information may not be used by them for any other purpose, in particular for their own purposes or for the purposes of third parties. External suppliers are obliged by contract with us to respect the confidentiality of your personal data.

(2) Transformation of a commercial company and purchase of units:

In connection with the conversion, restructuring, merger, sale or other transfer of assets, we will transfer information, including personal data, on a reasonable scale to the acquirer of those units or assets, and as necessary for the transfer of ownership, provided that the receiving party has agreed to treat your personal data in a manner that complies with applicable personal data protection legislation.

(3) Public authorities:

We will disclose your personal data to public authorities when required by law. For example, we will grant requests from courts, administrative and other public state or municipal bodies, which may include similar state or municipal authorities.

We do not transmit your personal data or any information that may concern you outside the territory of the Republic of Bulgaria.

6. We do not collect or process personal data of children under the age of 18.

7. We do not collect or process the so-called special categories of personal data, namely: personal data revealing racial or ethnic origin, political views, religious or philosophical beliefs or trade union membership, as well as the processing of genetic data, biometric data for the sole purpose of identifying an individual, data on the health condition or data on the sexual life or sexual orientation of the individual.

8. Safeguarding the confidentiality of your personal information is of utmost importance to us. We implement robust measures to ensure the adequate protection of your data. To this end, we have instituted reasonable physical, electronic, and technical protocols that guard against inadvertent or illicit destruction, loss, modification, unauthorized disclosure, or access to transmitted, stored, or otherwise processed personal data. Access to your personal information is granted exclusively to personnel, service providers, or affiliated individuals strictly based on the necessity of information for official purposes or for the execution of their

official responsibilities. In the event of any data breach involving personal information, we commit to adhering to all relevant notification regulations applicable to such occurrences.

9. You have specific legal rights related to the personal data we collect from you:

(1) Right of correction: You have the right to correct personal data concerning you. We make reasonable efforts to ensure that the personal data at our disposal and under our control, which is regularly processed, is accurate, complete, current and relevant, based on the latest information available to us.

(2) Right of restriction: You have the right to restrict the processing of your personal data if: - challenge the accuracy of your personal data for the period we need to verify their accuracy, - the processing is unlawful and you request a restriction on the processing instead of deleting your personal data, - we no longer need your personal data, but you require them for the establishment, exercise or protection of rights and legitimate interests, or, - objections to the processing pending verification that our legal grounds take precedence over yours.

(3) Right of access: You have the right to ask us for information about the personal data we hold about you, including information about what categories of personal data we hold or control, what they are used for, where we obtained them from, if not directly from you, and to whom they were disclosed, if applicable. You have the right to a free copy of the personal data we hold about you. In accordance with applicable law, we reserve the right to charge a reasonable fee for any additional copy after the first one you may request.

(4) Right of portability: At your request, we will transfer your personal data to another controller when technically feasible, provided that the processing is based on your consent or contractual obligation. Instead of receiving a copy of your personal information, you may request that we transfer it directly to another administrator you specify.

(5) Right to delete: You have the right to delete your personal data if: - personal data are no longer needed for the purposes for which they were collected or otherwise processed; - you have the right to object to the further processing of your personal data (see below) and exercise this right to object to the processing; - the processing is based on your consent, you withdraw this consent and there is no other legal basis for the processing; - personal data have been processed illegally; unless processing is necessary for the following reasons: - to comply with a legal obligation that requires processing by us; - in particular, for archiving purposes in the public interest; - for the establishment, exercise or protection of rights and legitimate interests.

(6) Right to object: You may object at any time to the processing of your personal data in connection with your specific situation, provided that the processing is not based on your consent but on our legitimate interests or those of a third party. In such a case, we terminate the processing of your personal data, unless we prove that there are compelling legal grounds that take precedence over your interests, or for the establishment, exercise or protection of legal claims. If you object to the processing, please specify whether you wish to delete your personal data or restrict the processing by us.

(7) Right to lodge a complaint: In the event of an alleged breach of applicable data protection laws, you can lodge a complaint with the Data Protection Supervisor in your country of residence or at the place of the alleged breach. In the Republic of Bulgaria this body is the Commission for Personal Data Protection (CPDP).

Additional information needed to exercise your rights:

- Deadline: We will try to comply with your request to exercise rights or request information from us concerning your personal data within 30 days, and this deadline may be extended for specific reasons related to the specific legal right, or due to the complexity of your request.

- Restriction of access: In certain situations we may not be able to give you access to all or part of your personal data due to legal provisions. If we deny your request for access, we will notify you of the reason for that denial.

- Impossibility of identification: In some cases we may not be able to verify your personal data based on the identifiers provided in your request. In such cases, when we cannot identify you as a data subject, we do not have the objective ability to comply with your request to exercise your legal rights as set out in this section, unless you provide us with additional information that would allow us to identify you.

- Exercising your legal rights: To exercise your legal rights, please contact us at the addresses listed at the end of this policy.

10. In ordinary circumstances, we retain the personal information you furnish to us with the intention of facilitating the sale and delivery of goods and services. This storage duration encompasses the time necessary for the completion of the delivery and extends further in compliance with pertinent regulations

governing the company's financial accountability and control. The historical record of your online purchases is maintained for a period extending up to three years in the past.